

FAQ: COVID-19

Do I have to wear a mask?

As per the updated Victorian Government current guidelines, staff & patrons are no longer required to wear face coverings. Staff and patrons may choose to wear face coverings if they feel more comfortable.

Will we be seated at one table?

Due to the social distancing requirements during COVID-19, groups bookings may be seated over more than one table dependent on other bookings on the day.

Are children welcome to dine at the Fork N Flower?

We are a family friendly venue and invite your children to enjoy our venue as well as adults however, we ask that children remain seated for the duration of your stay. Please also note the Fork N Flower play area & sandpit is closed and will be undergoing changes.

Can I BYO wine or cake?

No, we are a fully licensed venue and are unable to serve any food or drink that is brought into the premises from an external source. During this time, we are also unable to arrange a cake with candles due to the cross contamination of 'blowing candles out'. We can organise an individual dessert with a candle for the birthday guest.

Can our group split the bill?

We will be encouraging minimal contact payment methods and prefer card payments during this time, so please - if you can, arrange to make a single payment. However, we may be able to split the bill upon request (outside busy service times)

Can we order drinks at the bar?

No, table service will be offered to all guests dine in.

Can I bring my dog to the Fork N Flower?

We welcome your fur babies at the Fork N Flower outdoors only. We ask that your pooch is properly tied or trained enough to not disturb other guests. Please ensure you pick up after your pooch (we should not have to ask). Water bowls can also be provided on request.

Can we book a table outside?

Bookings can be made for our outdoor area which is fully enclosed and equipped with sufficient heating. As we are unable to offer rugs during this time, should the weather not be ideal on the day of your reservation, we recommend wearing warm clothing or bringing a blanket (if you get cold easily!). Please also note if you have requested an outside table and you have a group of 8 and above, you may be seated over more than one table. Outside tables are not able to be moved due to social distancing.

I have booked a table inside; can I move outside when I arrive?

Due to our strict seating capacity indoors, should you book a table inside, we request you do not ask to move outside upon arrival as we may have turned other diners away to accommodate your booking.

I have booked a table outside; can I move inside when I arrive?

Due to our strict seating capacity indoors, should you request an outside table, we may be unable to offer you a table indoors as there may not be space to accommodate you.